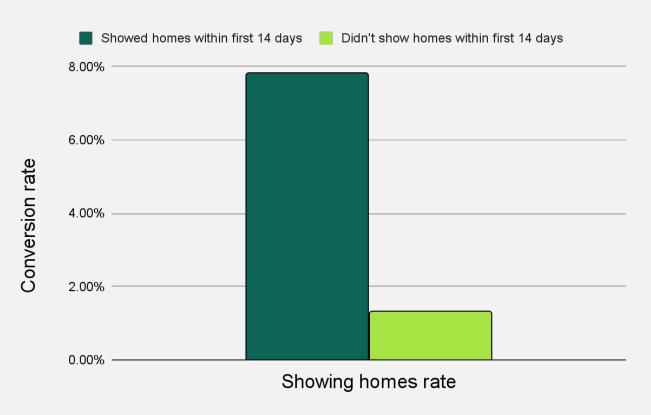




The Biggest Markers of Success

Showing homes within the first 14 days...





When you accept a warm transfer, how much more likely are you to transact with the consumer?



Key metrics - minimum standards

Response Time	Update Rate	Showing Homes Rate	Conversion Rate
< 60 seconds	100%	18%	3%
ojo			

3 questions the CER asks the consumer on the line



Home to sell?



Committed to agent?



Buy or rent?

5 key things the agent needs to do when they get on the line

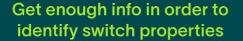


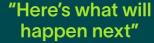
Smile! "I'm a local Movoto realtor"



Ask for appointment









Set hard

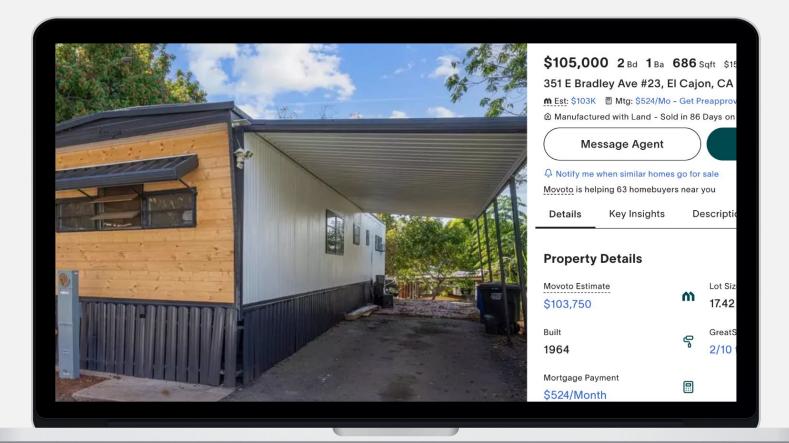
appointment



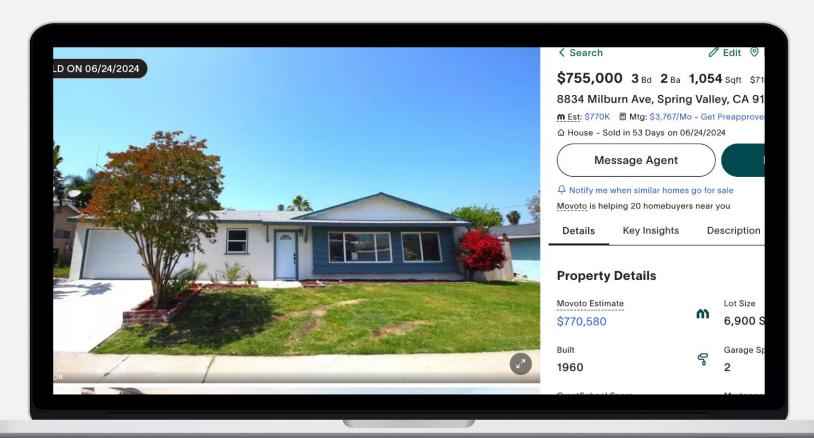
Call scorecard

GREETING	SCORE
1. Does the agent introduce themselves with their name and team?	
2. Does the agent mention they are a "local Movoto agent"?	
3. Does the agent sound enthusiastic/upbeat?	
SETTING THE APPOINTMENT AND CONNECT, SET, LEARN	
4. Does the agent immediately offer two date/time options to tour the home?	
5. Does the agent inquire about what motivated the consumer to tour this home?	
6. Does the agent ask "Do you currently have a home that you will also be selling?"	
ENDING WITH ACTION	
7. Does the agent end the phone call with a plan of action and say they will send a follow-up text?	
8. Does the agent say they will call the consumer back to confirm the appointment time?	
9. Are there distractions on the call? (background noise/ delay/ at a computer)?	
10. If you were the consumer, do you want to work with this agent?	
TOTAL	<u>/10</u>

Listing price: \$105,000



Closing price: \$755,000



Pro+ Panel: The Minnesota Real Estate Team



Ryan O'Neill
Team Lead



Heidi Huseth
Top Agent



Andy McNair
Top Agent



Next steps:

- Join our exclusive Movoto Pro+ Facebook group
- Master Class ft. Michael Hellickson March 25 at 2:30pm CT